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BEFORE THE STATE OF INDIANA

CIVIL RIGHTS COMMISSION



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PUBLIC MEETING OF AUGUST 26, 2011

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ORIGINAL

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PROCEEDINGS

in the above-captioned matter, before the Indiana Civil Rights Commission, David C. Carter, Chairman, taken before me, Lindy L. Meyer, Jr., a Notary Public in and for the State of Indiana, County of Shelby, at the Indiana Government Center South, Conference Center, Room A, 402 West Washington Street, Indianapolis, Indiana, on Friday, August 26, 2011 at 11:12 o'clock a.m.

> William F. Daniels, RPR/CP CM d/b/a ACCURATE REPORTING OF INDIANA 12922 Brighton Avenue Carmel, Indiana 46032 (317) 848-0088

1	APPEARANCES:
2	COMMISSION MEMBERS:
3	David C. Carter, Chairman
4	Barry Baynard Tehiji G. Crenshaw
5	
6	INDIANA CIVIL RIGHTS COMMISSION By Jamal Smith, Director/Secretary
7	Indiana Government Center North 100 North Senate Avenue, Room N103
8	Indianapolis, Indiana 46204 On behalf of the Commission.
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10	OTHER COMMISSION STAFF PRESENT:
11	Robert D. Lange Pamela Cook
12	Christina Catalan
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11:12 o'clock a.m. August 26, 2011

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CHAIRMAN CARTER: The Indiana Civil Rights Commission will come to order for the public meeting for August, and the first item on the agenda is to convene the meeting, which I've just done, and establish a quorum, which we can't do because there are only three Commissioners here.

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So, we will proceed with the rest of the meeting and table the things that require votes until next month. We cannot -- we may have read the minutes, but we can't approve them, so Financial Report. We have the Financial Report. If there are any questions about the Financial Report, this is the time to ask them.

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MR. SMITH: Pam, you have that.

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18 you want to go over some of the --

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20 okay.

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MS. COOK: Okay. The information --It's the second sheet of the Financial Report. It just shows the sum fund balance sheet for each of our funds available as of the end of July.

The very last page of the Financial Report is what I'd like to bring to everyone's attention. If you'll notice, our total fund for 2011 was \$2,186,930, of which the agency was asked to revert 15 percent per the legislative order, which equated to \$328,044.

We were able to meet and exceed that reversion figure and able to -- and order to revert an additional \$85,472.28, which made our total reversion for 2011 of 19 percent. Since we were able to meet our conversion figure, the legislature reduced our total allotment for 2012.

legislature reduced our total allotment for 2012, so our current allotment.

COMM. BAYNARD: Lucky for us.

MS. COOK: Yes.

CHAIRMAN CARTER: No good deed goes unpunished.

MS. COOK: Exactly, exactly. Our total legislative appropriation for this fiscal year is \$1,858,886.

CHAIRMAN CARTER: So, if we spend it all and aren't able to revert anything --

MS. COOK: Exactly.

CHAIRMAN CARTER: -- then maybe they 1 2 won't punish us next year. 3 MS. COOK: Hopefully. Any questions? 4 (No response.) 5 CHAIRMAN CARTER: Thank you. 6 Well, no Old or New Business is listed. 7 It looks like we don't have any. And I don't 8 think we have Consent Agreements or Findings of 9 Fact, and we should report our recommendations on 1.0 our cases in case we're absent next month or in 11 case we have a quorum next month. 12 Is there any word from Comm. Blackburn? 13 MS. CATALAN: I talked to Robbie, and 14 she said that they do not have any reports on 15 cases. 16 CHAIRMAN CARTER: Okay. 17 Comm. Baynard, do you have a recommendation? 18 19 COMM. BAYNARD: Yes. I'd like to 20 recommend to the full Commission, when we have a full Commission, to sustain the Director's 21 22 order -- or Deputy Director's order -- of no

probable cause in all four cases of Jeffrey Green

versus the City of South Bend.

CHAIRMAN CARTER: Thank you.

And I, too, would like to recommend when it becomes votable that the case of Eric Macht versus the Steel Warehouse Company be -- that the no probable cause finding be sustained.

Comm. Crenshaw, do you --

COMM. CRENSHAW: In the case of Susan Pramuk versus Wells Fargo Home Mortgage, I'd like to uphold the Deputy Director's finding of no probable cause.

CHAIRMAN CARTER: Okay. Thank you.

And do we have any news from Comms. Ramos and Gidney?

MS. CATALAN: Ramos, no.

Comm. Gidney would like to table the case due to the Complainant submitting last minute evidence.

CHAIRMAN CARTER: Okay. And let's see what Ramos was assigned. I assumed that Comm. Ramos was going to be here. There are a lot of cases this month. Maybe that's why nobody showed up.

(Laughter.)

1 CHAIRMAN CARTER: Well, Comm. Baynard 2 already has four, and I will take two of

Comm. Ramos' if Comm. Crenshaw will take one.

COMM. CRENSHAW: T will

CHAIRMAN CARTER: And -- okay. So, Comm. Baynard, Alex Council versus Rodem Inc., Phyllis Davis versus Woods Edge Apartments, Jennifer Johansen versus State of Indiana Personnel Department & Indiana Department of Natural Resources, and Sandra Menefee versus Allen County Highway Department.

And I will take Dubelza Garcia verses Winterfield West, Michael Hall versus Cintas, Brian Davis versus Kingston Square Homes, Inc., Cynthia Williams versus Ingersoll-Rand, and Jerry Shomali versus Lutheran Child & Family Services of Indiana/Kentucky.

And Comm. Crenshaw, if you would take Lisa Ismail versus Taconic Farms, Inc., Victoria Spencer versus Tiller Sanitation, Ted Czanderna, Czander --

MS. CATALAN: Czanderna.

CHAIRMAN CARTER: -- versus Judge

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Chris Newton & Vigo County Superior Court No. 4, and Anthony Parker versus Wallenius Wilhelmsen Logistics.

Which brings us to the Administrative Update, and also the Executive Director's Report.

MR. SMITH: Okay. Let's try to make this quick. We were asked by the Governor's Office to submit proposals for a legislative agenda for the upcoming session, and what we did was I met with Mr. Benny Lopez, who is our Director of Outreach and Education slash -- he's

our legislative liaison as well.

Director, Joshua Brewster, and their assignment was to reach out -- well, first to brainstorm amongst themselves, and then reach out throughout the state to, you know, the local Human Rights Consortiums, agencies, as well as any other governmental agencies to get a feel for what could potentially be some of the issues that we might raise for the upcoming session.

With that said, some of the things that came out of that were -- the biggest piece was to

push to make our state law substantially equivalent with federal law in the areas of disability, age -- age discrimination, as well as retaliation -- what they call retaliation protection expansion. The other piece was kind of an enforcement centralization piece, in the midst of our push to make sure that we cover the entire state.

There was also some discussion about

moving -- the state has a variety of different

cultural commissions throughout the state that

some argue should be housed at ICRC, and I guess
the sentiment there is the underlying objective

of the Commissions are in line.

Public access and law enforcement, there was concern about wanting to make sure that our agency was -- was defined as a --

What am I trying to say here, Judge.

MR. LANGE: Law enforcement agency.

MR. SMITH: Law enforcement agency, so if someone was to request public records, we wouldn't be held under the same precursor as most of the agencies, being law enforcement. The idea

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there is that if we were to give away records, it could potentially jeopardize an investigation, a case, so on and so forth. So, that was that.

The Fair Housing complaint response time line, wanted to change the language in the Fair Housing Code to mandate that respondents have no more than ten days to reply. Right now it's basically the cleanup of the language. I think that's a change from "shall" -- no, from "may" to "shall" in the language. In the legislation I think it says, "they may --"

MR. LANGE: I don't know.

MR. SMITH: "-- they may respond," in the legislation now, in the statute now, and the idea was to change that to, "they shall --"

MR. LANGE: Yeah.

MR. SMITH: "-- do so," to make it so that they don't have -- there's not as much wiggle room to respond to things that we send out.

The last piece there was statute of limitations. Statute of limitations extends the amount of the time that can elapse before an

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individual can bring forward a discrimination complaint to one full year, regardless of whether it involves housing, employment, disability or education.

So, those -- that was a legislative push for that. Now that we've got that report together, we'll bring those back in and kind of dissect them and vet them and get a feel for whether they make sense or how feasible they are, and then we'll submit that list to the Governor's office, who ultimately has the final say so as to whether we'll actually push for that then.

Some of the upcoming events that we have,
September is pretty full. The 15th is a Fair
Housing Training in Southeast Indiana,
Clarksville, Indiana, at Yellowwood Terrace.

IHCBA, who we have since collaborated with, has
their state conference. It will be held here,
obviously, and we'll be collaborating with them.

I'm not sure how much involvement, but we'll
definitely be involved with that as well. That's
from the 19th to the 21st.

The 23rd we'll be in Bloomington.

CHAIRMAN CARTER: Will we be having 1 2 this meeting in Bloomington? 3 MR. SMITH: No. I mean we, as the 4 Commission meeting -- I mean the agency -- will 5 be holding -- number one, our CLE will be in 6 Bloomington, and then there'll be some workshops 7 surrounding the CLE, and that's on the 23rd. 8 CHAIRMAN CARTER: Yeah. Well, our 9 meeting is scheduled for the 23rd as well. 10 MR. SMITH: Oh. Well, that would be you guys' call as to whether you want to do that 11 12 or not. 13 CHAIRMAN CARTER: That's why I asked, 14 because I can't be in Bloomington and here at --15 MR. SMITH: And here --16 CHAIRMAN CARTER: -- the same time. 17 MR. SMITH: -- at the same time. 1.8 MR. LANGE: Okay. 19 CHAIRMAN CARTER: As far as my 20 disability --21 MR. SMITH: No, I mean that's 22 something that you guys as a Commission could 23 decide, whether you wanted to do that or not. We didn't schedule it here to intentionally have it so that the meeting would be held here. This is specifically -- I mean we're doing stuff all over the place. And you are not obligated to be there. It'd be great, obviously, but --

CHAIRMAN CARTER: Well, I can be either one place or the other.

MR. SMITH: Yeah, you guys can make that call.

The 24th we will be in Hammond, so the

next day we'll be in Hammond. They have a Latino
Resource Fair at Washington Irvington Elementary.

It's supposed to be pretty well attended and
specifically dedicated to the Latino community,
and we'll be going there to talk about fair
housing, some education-related activities, so on
and so forth. So, that's the 24th.

October is as equally full. 18th of
October we'll be in South Bend, Fair Housing
Training at Century Center Convention Center -- I
think I'm saying that right -- in South Bend.

October 28th there's a safety summit hosted by the Latino Media, and that's back in

Hammond again, October 28th.

11:

We will be in Evansville also on the 28th, and that we intend to make pretty big, so $\label{eq:comm.} \text{Comm. Crenshaw --}$

COMM. CRENSHAW: Uh-huh.

MR. SMITH: -- we'll be leaning on you. The biggest piece there in Evansville is to make sure that it's well attended. You know, we want at many folks -- you know, we've budgeted and teamed up with enough people to where we don't have to charge anybody for anything, so it will be free of charge to all of those who attend.

I think we'll hold a CLE there, and that'll be the only thing that -- obviously for the legal credits, the attorneys would have to pay for their legal credits, but the workshops, panel discussions -- the idea is to have maybe some reception, things of that nature, free of charge to the community and all of those who attend.

Obviously we want to do some registrations so that we can get a handle on numbers, but free

of charge. And so, you know, off-line the crew, the staff, we'll definitely be reaching out to you to help with that.

As I understand it, in a conversation

As I understand it, in a conversation yesterday, there is a new -- they're in the midst of hiring a new Director of Public Housing in Evansville.

COMM. CRENSHAW: Uh-huh.

MR. SMITH: I get all of those calls.

I know everything.

(Laughter,)

COMM. CRENSHAW: Uh-huh.

 $$\operatorname{MR}.$ SMITH: And I have a good idea who that might be.

COMM. CRENSHAW: Okay.

MR. SMITH: And so, we want to leverage that, considering it's early.

COMM. CRENSHAW: Okay.

MR. SMITH: And as I understand it, that decision should be made within the next -- in a matter of hours, so in the matter of the next couple of days. So, that and every other segment that -- you know, I mean from an

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employment standpoint, I think Whirl -- is it
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     Whirlpool that has that big -- is it Whirlpool
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     that's there?
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                 COMM. CRENSHAW: It used to, because
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     they closed a little over a year --
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                 MR. SMITH: It was -- I was there
 7
     yesterday. There was a lot of people in the
 8
     parking lot.
 9
                 COMM. CRENSHAW: That's correct.
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                 CHAIRMAN CARTER: They're there.
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     Just their management is --
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                 MR. SMITH:
                             Okay.
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                 COMM. CRENSHAW: -- there, but as far
14
     as production --
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                 MR. SMITH: Nothing there?
                 COMM. CRENSHAW: -- nothing there.
16
17
                 MR. SMITH:
                             Well, I mean I just bring
     that up because we want to bring in some -- a lot
18
     of the local businesses.
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20
                 COMM. CRENSHAW: Uh-huh.
                 MR. SMITH: I would like to do some
21
    sort of employment piece --
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23
                 COMM. CRENSHAW: Okay.
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1 MR. SMITH: -- so, do some training there. Ava in the office is looking at how we 2 3 can leverage some continuing educational credits --4 5 COMM. CRENSHAW: Uh-huh. 6 MR. SMITH: -- in other sectors, 7 outside of legal, so we're looking at real estate 8 for housing. 9 COMM. CRENSHAW: Hmm. 10 MR. SMITH: Maybe there's some 11 HR-related continuing legal credits that one can get, so we're applying to make sure that we are 12 13 able to provide those as well. 14 COMM. CRENSHAW: Are you able to offer anything regarding -- for apartment complex 15 16 owners regarding accessibility issues? 17 reason why is because some -- apparently there's some issues where apartment complexes are out of 18 19 compliance --20 MR. SMITH: Okay. 21 COMM. CRENSHAW: -- regarding ADA, 22 and specifically USDA is looking at passing down 23 hefty fines on some of these complexes across the

State of Indiana because --2 MR. SMITH: So --3 COMM. CRENSHAW: -- they're not in 4 compliance. 5 MR. SMITH: So, what would you --6 what do you think we should offer? Do you mean 7 some sort of training? 8 COMM. CRENSHAW: Uh-huh. 9 MR. SMITH: I'll put it this way: I'll make sure we offer anything that you say we 10 need to offer if you can make sure you get the 11 12 people there. 13 COMM. CRENSHAW: Okay. 14 MR. SMITH: Is that good? 15 COMM. CRENSHAW: Uh-huh. 16 MR. SMITH: You get me bodies, you 17 get me people, I'll get you the training. Not a 18 problem. 19 COMM. CRENSHAW: Okay. 20 MR. SMITH: Okay. I had a talk with our friend there locally yesterday, too, so we 21 22 can talk about that off-line. I did that as an 23 olive branch to say, "Hey, we're coming -- "

COMM. CRENSHAW: Uh-huh. 2 MR. SMITH: "-- and we'd love for you 3 to --" COMM. CRENSHAW: And you got vinegar? 4 5 MR. SMITH: A little bit, but I mean I put that on grains and I eat it, so that's all 6 7 good to me. So, that caps off October. 8 And then December right now, we've just 9 got the CLE scheduled for December 8th. We're .10. tentatively scheduled to do something fairly substantial around the 8th as well, to celebrate 441 12 the 50th year celebration. I have no idea what that is yet, but we're still brainstorming on 13 14 that piece. So, that's the outreach efforts. Any 15 thoughts or additional questions on that at all? 16 17 CHAIRMAN CARTER: I did, about -- you said the -- making the Civil Rights -- Indiana 18 Civil Rights law closer to --19 20 MR. SMITH: I'm sorry; I didn't ask 21 for questions about that. CHAIRMAN CARTER: Close -- well, I 22 23 was waiting for the --

1 MR. SMITH: I apologize. 2 MR. LANGE: You didn't want to 3 interrupt him. 4 CHAIRMAN CARTER: -- kind of 5 complying with federal law in the area of disability. 6 7 MR. SMITH: Uh-huh. 8 CHAIRMAN CARTER: In that, with the exception of housing, essentially there is -- in 9 10 Indiana law, as far as I'm aware, there is no real parallelism with the ADA, for instance, 11 12 except for employment. 13 MR. SMITH: Uh-huh. 14 CHAIRMAN CARTER: Is that what you're 15 trying to --16 MR. SMITH: Yeah. Right now it's --17 CHAIRMAN CARTER: -- introduce, like 18 Title 3 of the Indiana --19 MR. SMITH: Yeah, right now -- and I 20 had them write down, "Add to the definition of 21 disability language that -- major or life 22 activities." So, I really think here -- let me 23 finish reading this first. Add to the definition

of disability language about major life activities, including bodily functions, immunity functions, digestive functions, et cetera. It basically expands the scope of the term "disability" the to align with the Federal Code.

And there's there some discussion that the ADA has added things such as diabetes. So, for example, if you have diabetes and you're at the workplace, then obviously that horrible disease requires you to take breaks or add insulin or have a place to store insulin, whatever that case may be, then that accommodation should be made.

I believe that's how -- or why the ADA is defined the way that it is. And so, the idea here is to make sure that in cases like that, that we are in line with that Federal Code.

CHAIRMAN CARTER: I was just -there's so much in the public accommodation area
of the ADA that is -- has to do with the
responsibility of public accommodations to make
physical alterations, and there's nothing like
that in Indiana.

MR. SMITH: Are you sure? I think

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we're -- are we not covered there, Judge?
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                 MR. LANGE: No, we're not.
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                 MR. SMITH: Okay. Well, then I'll
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     make a note of that to make sure --
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                 MR. LANGE: Well, not in that
 б
     specific sense. The original Civil Rights Law
 7
     was originally amended to include disability.
 8
    And it has that disability --
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                 MR. SMITH: It's been defined.
10
                 MR. LANGE: -- is covered under
    public accommodations. There's nothing specific
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12
     in there that says a public accommodation must
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    make physical alterations or otherwise --
14
                 MR. SMITH: Okay.
                 MR. LANGE: -- accommodate persons
15
    with disabilities.
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                 MR. SMITH: Ironically, we tend to
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    cover a lot of that as we mediate, and it
    tends --
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                 CHAIRMAN CARTER: Uh-huh.
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                 MR. SMITH: -- to be the middle
    ground that we find there, but that's good to
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23
    know, and I'll make sure that I address that with
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Josh and Danny and Judge and we sit down together and have suggestion about that. So, thanks for that.

CHAIRMAN CARTER: I remember the last time I looked through the Indiana Civil Rights

Law, disability was defined three different times, differently each time.

MR. SMITH: Not surprising. Not surprising at all.

CHAIRMAN CARTER: So, perhaps maybe deciding on a definition and then replacing the three different ones with one -- the same one.

MR. SMITH: It might help.

Okay. Any other thoughts or questions about the legislative piece at all? I did kind of breeze by that. I apologize for that.

(No response.)

MR. SMITH: Okay. The last thing that I have -- let's see. We had some press releases that went out, recent press releases.

Included in my first question is: Are you guys happy on the press releases that go out, from an e-mail standpoint?

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(No response.)

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MR. SMITH: Okay. I want to make sure that you guys are, reason being is -- a couple of things. One is: If the case is in your neighborhood, it would be a good idea if you know, you know, so that you're not asked or bombarded with anything. And two, I think it helps to keep you guys abreast on things that are going on.

Most of the press releases are about cost cases that have gone out that we've kind of considered to be of note; all right? One is this new law limits access to criminal history. We've talked about that one, so we sent that out, where the Indiana ex-offenders can have criminal charges removed from their public record.

There was one that we sent out, ICRC to pursue claim on sexual harassment; another one, ICRC to pursue claim of retaliation; ICRC to pursue claim of discrimination in the hiring process. So, I'll make sure that you guys are added to that e-mail list that we send out to the media to make sure that you get those.

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COMM. CRENSHAW: Can we have limited
 2
     criminal record access?
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                 MR. SMITH: Say that again.
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                 COMM. CRENSHAW: With regards to the
 5
     limited criminal record access --
                 MR. SMITH: Uh-huh.
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 7
                 COMM. CRENSHAW: -- where after, I
 8
    guess, once the person has kept themselves out of
 9
    trouble for twelve months --
10.
                 MR. SMITH: Eight years.
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                 COMM. CRENSHAW: Eight years?
12
                 MR. SMITH: Uh-huh.
13
                 COMM. CRENSHAW: -- they can have
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    that eliminated?
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                 MR. SMITH: Yeah. What happens is,
    if I understand it correctly -- and Judge, you
16
    can chime in here if you'd like -- assuming
17
    you've kept your nose clean for eight years, you
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19
    can petition --
20
                 MR. LANGE: Right.
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                 MR. SMITH: -- to have it sealed, and
    if you were to go to apply for -- and assuming
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    that happens, you go to apply for a job, then you
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can legally lie and say -- you know, when they
     say, "Have you ever been convicted of a crime --"
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                 COMM. CRENSHAW: Uh-huh.
                 MR. SMITH: "-- or a felony?" you can
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 5
     say, "No," legally.
 6
                 COMM, CRENSHAW: Oh.
 7
                 MR. SMITH: Whereas prior this, if
     you lied, it's -- I would assume it's illegal.
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 9
     don't know.
10
                 COMM. CRENSHAW: So, are there --
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                 MR. LANGE: Well, you can --
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                 MR. SMITH:
                             I don't know how that
13
     works.
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                 MR. LANGE: You can be not hired or
15
     terminated --
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                 MR. SMITH: Right.
17
                 MR. LANGE: -- if you lie -- well,
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     before this, if you lie on your application.
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                 MR. SMITH: But as I understand it,
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    too --
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                 MR. LANGE: Whatever you lie about.
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                 MR. SMITH:
                             Right.
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                 MR. LANGE:
                             I mean if you say you're
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     a year younger than you are.
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                 MR. SMITH: Well, that's true. But
 3
     the law doesn't prohibit -- so, for example,
     let's say I've been convicted and I put, "No."
 4
 5
     So, later on my employer finds out that I had
     been convicted. I don't think there's anything
 6
 7
     that prevents them from firing --
 8
                 COMM. CRENSHAW: Huh-uh.
 9
                 MR. SMITH: -- me in that case --
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                 MR. LANGE: Right.
11
                 MR. SMITH: -- even still with this
     law in place. So, I think really what the law
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13
     does is it gives you the legal freedom --
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                 COMM. CRENSHAW: So, how does that
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    work with --
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                 MR. SMITH: -- maybe "lie" is --
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                 COMM. CRENSHAW: -- sex offenders?
18
    Because --
19
                 MR. SMITH: Well, no, it says non --
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                 CHAIRMAN CARTER: Certain classes.
21
                 MR. SMITH: Yeah --
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                 COMM. CRENSHAW: Okay.
23
                 MR. SMITH: -- a certain class of a
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felony. It's non-something kind of thing.
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                 MR. LANGE: A Class D felony.
 3
                 CHAIRMAN CARTER: Certain things
     qualify as a felony, and the rest are
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 5
     misdemeanors, I think.
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                 MR. LANGE: I'm not sure. I'm not
 7
    sure, to be honest.
                 MR. SMITH: But there are a
 8
 9
     specific --
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                 COMM. CRENSHAW: Okay.
11
                MR. SMITH: You know, once you get
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     there, you're kind of S O L.
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                 COMM. CRENSHAW: Yeah. Because where
14
     I work at, the Director of Human Resources had
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    heard about this and said, "What are we supposed
    to for sex --" because we have a Head Start
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17
    program.
18
                 MR. SMITH: Okay. Those don't count.
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                 COMM. CRENSHAW: Okay.
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                 MR. SMITH: I would imagine those are
21
    in another class of felonies that don't qualify.
22
    Now, I'm not the attorney.
23
                 MR. LANGE: All this does is -- it
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doesn't -- this law about the records, it doesn't really go to say anything to reporting. It just says that you can get this record sealed, and if you get it sealed, they may not find out about it.

MR. SMITH: Yeah.

COMM. CRENSHAW: Hmm.

MR. LANGE: But if they do find out about it, what they do with it is up to them -COMM. CRENSHAW: Uh-huh.

MR. LANGE: -- as long as they don't violate some other statute in the process of doing that, whatever it is, and his lawyer's okay with it. That was some.

MR. SMITH: Any additional thoughts, questions on that piece?

(No response.)

MR. SMITH: Personnel changes, we've got a new HR Director, Lindsay Van Ness, who you guys don't really have to deal with, so this is just kind of an FYI. She has been promoted within SPD, and she's off doing some other things. Her replacement is a young man by the

name of Andy Hess, and he's our new HR Field Director.

One of our investigators, George Manns, has resigned, took a job with Angie's List, so good for him, and so that position will be filled as soon as we can fill it.

Last but not least, the monthly report, which was in you guys' report as well. Nothing really big to note here. I do want to point out that, in connection to a lot of the outreach

things that we've been doing, one of the things that this report is showing is the gradual increase of not only the number of inquiries that we get for the agency -- it's this report.

COMM. CRENSHAW: Oh.

MR. SMITH: It should be right after the one you're looking at, right behind Judge Lange's report. Right here. Have you got it?

COMM. CRENSHAW: Uh-huh.

MR. SMITH: But it shows a steady increase of not only the number of inquiries that we get, but the number of complaints drafted, obviously, which translates into a higher number,

as one of my concerns is that -- I had the staff include a percentage, because, you know, as we kind of massage our intake process, one of the things that we want to be able to close the gap on are the number of inquiries and the complaints that are drafted from those inquiries.

We start out at ten percent; all right?

Of the 178 that we had in January, 178 -- and I would -- I'll go out on a limb and say I attribute this -- like I said, this increase to a lot of the outreach and the education and things

that we've been doing throughout the state. One seventy-eight has jumped to 412 in the last six or seven months. So -- but the percentage has steadily increased, too, and that's one of the things I want to keep the eye on and make sure that percentage continues to increase.

I would also attribute those numbers to some of the collaborations. We've struck an agreement with EEOC in which they send us their cases, so we take their cases, a lot of those for the employment piece.

And then we've had -- we've got some

satellite MOU's with various local Human Rights agencies across the state as well that, I think, help to attribute to that. So, all of these outreach efforts, these collaborations, I think, are playing a good piece, and so we just want to maintain that steady incline and hopefully push that through.

If you do -- if you haven't and you get a chance, please take a minute -- this report is relatively new in terms of how it's put together and the information in it. We wanted to make or put together a report that was inclusive but not cumbersome and that spoke to some of the numbers that made sense for what we did.

So, we keep track of, like I said, the intake, the outtake, how long it takes to process from intake to outtake, get an idea for what each area is doing, employment, real estate, public accommodation, education, et cetera, so that we have a good handle on what cases are taking how long. It also gives us a feel for where the majority of our cases come from, and right now it's employment, by a long shot.

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All of the way back to the legal piece, and there's a recap on final orders, legal updates, probable cause findings for the month as well. So, as you guys take a look at that, feel free to shoot any questions to us, whether it's now or in the future.

And if there are no questions, that concludes the Administrative slash Executive Director's Report for the month.

CHAIRMAN CARTER: Any questions?

(No response.)

CHAIRMAN CARTER: I notice that announcements is now missing from -- oh, no, there it is, "Additional Announcements." Okay. I'm sorry; I take that back. If you have questions or announcements, feel free.

(No response.)

CHAIRMAN CARTER: Hearing none, as they say, take note of remaining meeting dates, and I imagine we don't have anything to sign, do we?

MS. CATALAN: Vouchers.

CHAIRMAN CARTER: We have vouchers?

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1	MR. LANGE: Vouchers.
2	CHAIRMAN CARTER: Of course, we
3	haven't done anything, really.
4	And if there's nothing else, we can
5	adjourn.
6	 Thereupon, the proceedings of
7	August 26, 2011 were concluded at 11:42 o'clock a.m.
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CERTIFICATE I, Lindy L. Meyer, Jr., the undersigned Court Reporter and Notary Public residing in the City of Shelbyville, Shelby County, Indiana, do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me on Friday, August 26, 2011 in this matter and transcribed by me. Lindy L. Meyer, Notary Public in and for the State of Indiana. My Commission expires October 27, 2016.

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